

# Welcome back to Splash Central!



We are excited to start our first new session of swim lessons and can't wait to get back in the water and teach. While swim lessons have been modified we are confident that your swimmers will have a great time with our experienced and fun instructors. This is the perfect opportunity to take advantage of our 1 on 1 private lessons or parent tot exploration and get a head start on those swimming skills. You may have some important questions and we hope to answer them below. If not, please reach out. We are here to help and ensure you and your swimmer feel safe and comfortable.

## **Swim Lesson FAQ's**

**Q. Will lifeguards wear facemasks?**

A. Lifeguards will be wearing gaiter style face masks when 6ft. social distancing is not possible. They will not wear a mask if they are required to jump into the pool for a rescue.

**Q. What precautions will swim instructors take when working with my swimmer?**

A. Swim instructors will be wearing clear face shields to create a barrier between themselves and the swimmers face. They will remove the shield from time to time to demonstrate certain skills but will observe 6ft. social distancing, if possible, at that time.

**Q. Will my child be social distanced from the instructor?**

A. Depending on the age and ability of your swimmer, for safety reasons, it may not be possible for the instructor to always be 6ft. away. The safety of your child will always come first and that may require the instructor to be closer, particularly if they need help.

**Q. Will equipment be used during swim lessons?**

A. Yes. Equipment used will be thoroughly cleaned and sanitized before and after use with each swimmer.

**Q. How will my swimmer stay social distanced from other swimmers?**

A. In the lap pool, lanes will be marked 1-6 and swimmers will work in one lane only for the duration of their swim lesson with the same instructor. The lane lines will help swimmers stay socially distanced. In the activity pool instructors will identify their “lane” to work in and will ensure swimmers don’t cross into each other areas.

**Q. What is the cleaning procedure at Splash Central?**

A. Swim lessons are scheduled for 30 minutes with a 15 minute break when staff will clean as needed before the next group of swimmers arrive. High traffic areas and frequently touched surfaces will be wiped down every two hours at a minimum, per CDC guidelines.

**Q. Are locker rooms available for use?**

A. Yes, you are welcome to use the bathrooms and locker rooms. Not all lockers will be available as we will be encouraging social distancing. The locker rooms will be cleaned frequently.

**Q. Where do I go during my child’s swim lesson?**

A. We are excited to offer an outside grassy area at the far end of Splash Central where we will have socially distanced deck chairs. This will also help if your child is struggling with class or needs to go to the bathroom. Unfortunately, the guidelines do not allow for parents to stay in the facility during lessons but you can stay close!

## **Lap Swim FAQ’s**

**Q. How many swimmers will be in a lane?**

A. Only one lap swimmer per lane will be allowed with a maximum of 6 swimmers/lanes at a time.

**Q. What is the cleaning procedure at Splash Central?**

A. Lap swimmers can swim for 30 minutes at a time and then during the 15 minute break staff will clean as needed before the next group of lap swimmers arrive. High traffic areas and frequently touched surfaces will be wiped down every two hours at a minimum, per CDC guidelines.

**Q. Is the whirlpool open?**

A. No. Per Phase 3 guidelines from the Illinois Department of Public Health the whirlpool remains closed.

## **COVID information**

Annual maintenance at Splash Central was completed during the closure. This means we are ready to welcome you back and we won’t have to close later in the summer! Below is what we accomplished during the closure:

- Emptied and cleaned the lap pool, the activity pool and the whirlpool
- Deep cleaning of the locker rooms and showers
- All decks and floors scrubbed
- All furniture cleaned and sanitized
- All equipment cleaned and sanitized

