



With the Restore Illinois Phase 4 Guidelines we are happy to welcome you back to a safe and controlled, socially distanced environment. The safety of our staff and members is our number one priority so we appreciate your understanding of the necessary modifications and your willingness to observe them. This plan is temporary and is subject to change once we gain a better understanding of the daily usage patterns. The following modifications are in place.

- Starting Monday, July 6<sup>th</sup> **LIFECENTER** hours of operation are:
  - Monday-Friday from 5:30am-9pm
  - Saturday from 7am-3:30pm
  - Sunday from 8am-3pm
- Face masks are required to enter the Bartlett Community Center and the **LIFECENTER** front desk, but can be removed during your work out. Please wear your face mask when 6ft. of social distancing is not possible and when you leave the facility.
- Monitor your health before coming to the facility. Do not come to work out if you are ill and/or have COVID-19 symptoms (other than existing allergies).
- For **ALL** members pre-registration\* is encouraged to guarantee admittance. It is highly recommended to pre-register particularly if you like to work out during our peak hours in the early morning and evening. However, you are welcome to drop in and will be admitted if space allows.
- 1.5 hour workouts are available starting at:
  - Mon-Fri: 5:30am/7:15am/9am/10:45am/12:30pm/2:15pm/4pm/5:45pm/7:30pm
  - Sat: 7am/8:45am/10:30am/12:15pm/2pm
  - Sun: 8am/9:45am/11:30am/1:15pm
  - Patrons must arrive and leave within the 1.5 hour timeframe to avoid the workout groups crossing over.
  - A 15 minute window of time is scheduled between workouts to allow for groups to leave/arrive and to allow staff to clean.
  - Visit [bartlettparcs.org](http://bartlettparcs.org) to register and/or view availability
- Nonmembers can drop-in (but not pre-register) for the rates of \$10 or \$8 for a student/senior. However, if the maximum has been reached drop-ins will not be accepted.
- Touchless check-in is available and members will self-scan their membership card at the **LIFECENTER** counter and retain their card.
- Socially distanced floor decals and signage will indicate where to stand in line.
- Counter guards are in place at the front counter.
- Hand sanitizer will be available at the front counter and throughout the facility. Frequent hand washing for 20 seconds is also encouraged.
- Lockers are available on a very limited basis. We encourage patrons to come dressed to work out to limit locker room usage. If you do require a locker they will be socially distanced.
- Restrooms and showers are available. Towel service is not available.
- Equipment is spaced 6ft. apart so it can be fully utilized. Some equipment will be identified as "not in use" to ensure social distancing.
- Patrons are asked to be diligent wiping down each piece of equipment.
- Cleaning, sanitizing, and disinfecting protocol will be conducted by staff.
- The saunas are not available for use.
- Towel service is not available. Please bring your own towel.
- Kids Stop is not open.

- Racquetball and wallyball courts will be available but on a limited basis with one hour scheduled between reservations. Please call 630-540-4848 to make a reservation.
- Water fountains will be available to use for water bottle refilling only.
- Track use will be limited to 2 lanes only.
- Group fitness classes have resumed indoors and participation will be limited based on the size of the room.
  - Pre-registration is required.
  - A summer schedule and a registration form are posted on bartletparks.org alert bar at the top.
- Regarding memberships:
  - All annual passes have been extended by 4 months. This includes the full amount of time we were closed through July 16<sup>th</sup>.
  - Monthly memberships paid on a credit card will begin billing on July 16th.
  - Monthly memberships paid through a checking account will begin billing again on August 16<sup>th</sup> (checking accounts were billed for March before the closure was announced)
  - One month passes that expired during the closure will be extended by the number of unused days before the closure.

\*Pre-register 1 week in advance - 3 options:

1. Create an online user account at bartletparks.org and register online. It may take up to 24 hours (on business days, longer if it's the weekend) to process your online user account request. Online registration is available until 24 hours before the work out time.
2. Complete the attached form and submit it to the front desk or e-mail it to [registration@bartletparks.org](mailto:registration@bartletparks.org)
3. Call **LIFECENTER** on 630-540-4848 the day you would like to work out to check availability and be added to the list.
4. *Please contact us to cancel if you do pre-register for a time slot and cannot make it.*

Thank you again for your patience and allowing us the opportunity to serve you once again. We look forward to seeing you in the very near future. We appreciate you observing the new modifications and understanding that everyone has a different level of comfort. We will continue to communicate new changes or updates.