

Frequently Asked Questions | Splash Central

Q: What hours can I rent Splash Central?

A: Indoor pool rentals can be booked on Fridays (7:30-11pm) and Saturdays and Sundays (6pm-11pm). The rental must start at either 7:30pm or 6pm depending on the weeknight chosen but the renter can select the end time as long as it's before 11pm. Ending on a half an hour is allowed.

Q: What is included in my rental?

A: Included in your Splash Central rental is a Pool Supervisor, trained lifeguards, free use of both pools (lap and activity pool), slide, diving board, hot tub and use of the locker rooms and family changing rooms.

Q: Is a room included in my rental fee?

A: No, program and party rooms are not included in your pool rental fees. Pool and room rentals are booked separately. If you are interested in booking a room, please contact the Rental Coordinator.

Q: I want to bring in food/desserts, is that allowed?

A: Food is not allowed on the deck of the indoor pool. Renters must also rent a program or party room in order to be able to bring in food. Any food/desserts/non-alcoholic drinks are allowed to be brought into any of the community center's program rooms.

Q: Is alcohol allowed?

A: **NO.** Alcohol is not permitted at all Bartlett Park District facilities. Renters will be asked to throw away any alcohol or remove it from the facility.

Q: How do I reserve my date and pay?

A: To reserve a date, you need to send the Aquatic Rental Request Form to the Aquatic Manager or come into the Bartlett Community Center to fill out a request form. Once approved, the Aquatics Manager will send you official confirmation. After receiving official confirmation, you may pay in person at the Bartlett Community Center Front Desk or by calling 630-540-4800. All renters must pay a \$50 refundable deposit one week after receiving confirmation to reserve their date. Failure to pay the deposit can result in losing your rental date.

Q: Is there a maximum number of guests allowed?

A: The maximum number of guests allowed in Splash Central is 400 guests. Parties over 100 guests are required to pay an additional \$30/hour.