

## Frequently Asked Questions | Barracuda Bay Water Park

Q: What hours can I rent Barracuda Bay?

A: Outdoor pool rentals can be booked Monday-Sunday mornings (10am-11am) and evenings (7pm-10pm) depending on pool availability.

Q: If I choose to rent in the morning, are my guests allowed to stay when the pool opens at 11am?

A: No, rental guests will be asked to leave at 11am once the pool opens. If they wish to stay, they will be asked to pay daily admissions for that day.

Q: Does my rental include lifeguards?

A: Yes, all rentals will be staffed with a Pool Supervisor and a number of certified lifeguards based on what area is rented and how big the party will be.

Q: I want to bring in food/desserts is that allowed?

A: Any food/dessert/non-alcoholic drinks are allowed to be brought in but must stay in the concession area. Food will not be allowed on any other part of the pool deck.

Q: Is alcohol allowed?

A: **NO.** Alcohol is not permitted at all Bartlett Park District facilities. Renters will be asked to throw away any alcohol or remove it from the facility.

Q: How do I reserve my date and pay?

A: To reserve a date, you need to send the Aquatic Rental Request Form to the Aquatic Manager or come into the Bartlett Community Center to fill out a request form. Once approved, the Aquatics Manager will send you official confirmation. After receiving official confirmation, you may pay in person at the Bartlett Community Center Front Desk or by calling 630-540-4800. All renters must pay a \$50 refundable deposit one week after receiving confirmation to reserve their date. Failure to pay the deposit can result in losing your rental date.

Q: Can I book a rental once late summer hours begin?

A: No. Once late summer hours begin following U46's first day of school, private rentals will no longer be available.